

Illinois Commerce Commission  
527 East Capitol Avenue

Springfield, Illinois 62794-9280

ILLINOIS  
COMMERCE COMMISSION  
JUL 17 10 36 AM '02

CHIEF CLERK'S OFFICE  
For Commission Use Only:

Case 02-0472

Regarding a complaint

by MUSIC ZONE

(Person making the complaint)

against PEOPLE'S ENERGY

(Utility name)

as to over-billing by the utility on the

(Reason for complaint)

in 2444 W. 16th Street, 2nd Floor, Chicago, Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 2444 W. 16th Street, 2nd Floor West, Chicago, Illinois

The service address that I am complaining about is 2444 W. 16th Street 2nd Floor West, Chicago

Illinois Account #8500018410993

My home telephone number is [312] 201-1421 atty.

Between 8:30 a.m. and 5:00 p.m. weekdays I can be reached at [312] 243-9961

People's Gas Light & Coke Co. (respondent) is a public utility and is subject to the provisions of  
(Full name of utility company)  
the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs which you think are involved with your complaint.

220 ILCS 5/9-252 regarding complaint about utility charging excessive  
rate

Have you contacted the Consumer Affairs Division of the Illinois Commerce Commission about X Yes      No  
this complaint?

Has your complaint filed with that office been closed?

02-0472 Yes X No

02-0524

4

Comp

7/16/04

Pw

See attached.

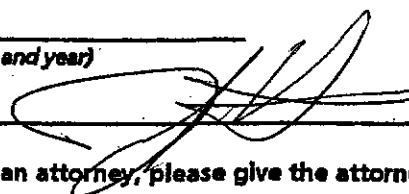
Please clearly state what you want the Commission to do in this case.

Petitioner requests that the ICC order People's Gas to immediately issue a corrected bill for the period October 17, 2000 to February 4, 2002, and remove \$3,135.66 in belated charges.

Date: 07/07/02

(Month, day, and year)

Complainant's signature

 DBA THE MUSIC ZONE

If you will be represented by an attorney, please give the attorney's name, address, and telephone number.

ROBERT HABIB

77 W. Washington, Suite 411

Chicago, Illinois 60602

(312) 201-1421

You need to file the original and three copies of this form with the Commission and also provide the Commission one copy for each utility complained about (referred to as respondents).

#### VERIFICATION

A notary public must watch you fill out this part of the form.

I, JES HUBBS, MANAGER OF MUSIC ZONE, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

  
(Signature)

Subscribed and sworn/affirmed to before me this \_\_\_\_\_ day of \_\_\_\_\_, 19 \_\_\_\_.

\_\_\_\_\_  
Notary Public, Illinois

#### NOTE:

Failure to answer all of the questions on this form may result in this form being returned to you without processing. If you have questions, please call the counselor in the Consumer Affairs Division that handled your informal complaint.

cc207/07

EXHIBIT A

2444 W. 16<sup>th</sup> Street  
2<sup>nd</sup> Floor West  
Chicago, Illinois

1. The Petitioner received a bill dated March 12, 2002,  
which:

1. Cancel prior billing (10-17-2000 to 02-04-2002)  
\$10,849.21; and
2. Revised prior billing (10-17-2000 to 02-04-2002)  
\$13,984.87.

2. The difference is \$3,135.66. No explanation was  
provided as how Peoples Gas decided 17 months after the  
bills had originated, that all of our previous bills had  
been incorrect and now owe an additional \$3,135.66. As can  
be seen on the bill, the February 4, 2002, reading was  
estimated.

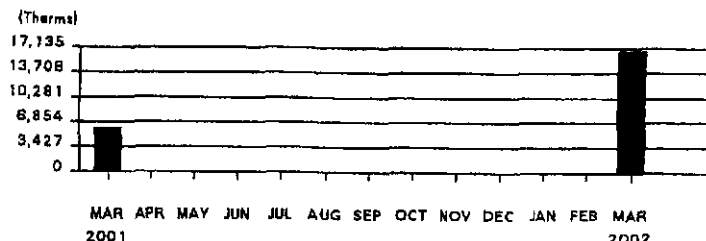
3. This period set forth in the revised bill, was  
previously litigated between Music Zone and Peoples Gas in  
Complaint # 01-0326, which was eventually settled with  
Peoples Gas cancelling bills totaling \$6,500.00 and paying  
us a refund of \$2,100.00.

Bill Date	Account Number	Payment Due Date	Amount Due
03/12/2002	8 5000 1841 0993	03/27/2002	\$7,791.52

# CUSTOMER

Name **The Music Zone**  
 Account Number **8 5000 1841 0993**  
 Service Address **2444 W 18TH ST FL 2 West**  
**Chicago IL 60608-1718**  
 Service Classification **Rate 2 - General Service**  
 Heating Account **Yes**  
 Next Meter Reading **May 7, 2002**

# SUMMARY OF USAGE



# SUMMARY OF CHARGES

## Credits And Charges Since Your Last Bill

Previous balance	\$4,042.05
Late payment chrg allowed	236.47
Cancel prior billing (10-17-2000 to 02-04-2002)	10,849.21
Revised prior billing (10-17-2000 to 02-04-2002)	13,984.87
Balance	\$6,941.24

Average Daily	Mar 2001	Mar 2002
Therms Used	59.45	52.14
Temperature	28 °F	31 °F

## Current Charges

Customer Charge	26.50
Distribution Charge	
First 100 Therms	\$ .34107 x 100.00 Therms = 34.11
Over 100 Therms	\$ .13180 x 1,568.51 Therms = 206.73
Environ Activities	\$ .00240 x 1,668.51 Therms = 4.00
Gas Charge	\$ .28700 x 1,668.51 Therms = 478.86
Current Charges Before Taxes	750.20
Taxes	
Illinois Gross Revenue Tax	\$750.20 x 0.10 % = 0.75
Chgo Municipal Utility Tax	\$750.20 x 8.24 % = 61.82
Illinois Gas Revenue Tax	\$750.20 x 5.00 % = 37.51
Current Charges After Taxes	850.28
Total Balance	\$7,791.52

## CURRENT USAGE

Billing Period **02-04-02** to **03-08-02** Days of Service **32**

Meter Reading		
Previous	Current	Difference
Meter Number P1682917		(100 Cubic Feet)
15072 Estimate 02-04	16808 Estimate 03-08	163

Therm Conversion 1631 x 1.023 BTU Factor = 1,668.51 Therm

# MESSAGES

If you would like to join the budget payment plan, simply pay \$520.00 instead of the account balance shown on your payment coupon. Your monthly budget installment amount will be \$520.00.  
 To pay your gas bill by credit card, simply call 1-888-256-6445.  
 During this billing period we obtained an actual reading from your meter. We then estimated usage from the actual reading date to your current billing date.

Return this portion with your check made payable to Peoples Energy. Please write your account number on your check. Your service is provided by Peoples Gas, a subsidiary of Peoples Energy. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

## PAYMENT COUPON

ACCOUNT NUMBER: **8 5000 1841 0993**

CAR-RT SORT \*\*B005

THE MUSIC ZONE  
 PO BOX 412  
 RIVERSIDE IL 60546-6412

PEOPLES GAS  
 CHICAGO IL 60687-0001

<b>Please Pay By 03/27/2002</b>	
If paid after 03/27/2002	\$7,803.71
Account Balance	Amount Enclosed
<b>\$7,791.52</b>	

If paying by mail, please allow 5 days for delivery.

Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box -> ☐

Please do not write or stamp below this line.

488500018410993000010000077915200000



## SETTLEMENT AGREEMENT

In consideration of The Peoples Gas Light and Coke Company refunding two-thousand one hundred dollars (\$2,100.00) to the Music Zone, the Music Zone hereby agrees to dismiss its complaint brought in the Illinois Commerce Commission against The Peoples Gas Light and Coke Company, docket number 01-0326 (the "Complaint"). The Music Zone hereby forever waives all claims against The Peoples Gas Light and Coke Company regarding the subject matter of the Complaint.

The Music Zone

By: *[Signature]*

Title: Attorney

Date: 8/1/01

The Peoples Gas Light and Coke Company

By: *[Signature]*

Title: COUNSEL

Date: 8-1-01